

Critical Information Summary

Home Wireless Broadband 250GB

cost	expiry	voice calls	Yomojo calls	SMS/MMS	data included
\$44.90	monthly	n/a	n/a	n/a	250GB

+

standard national use within Australia

\$169.00 one-off Huawei B525 modem purchase

Information About the Service

Description of the service

Yomojo Home Wireless Broadband is a month-to-month included value service. This means that for a set fee, the plan provides an allowance of national mobile data.

The Yomojo Home Wireless Broadband service is only available in selected areas on the Optus 4G Plus network with the modem supplied by Yomojo. There may also be technical or commercial reasons that affect your ability to access the service at your address. The service cannot be used overseas. Check your coverage on our website, www.yomojo.com.au. We recommend that you position your modem close to a window to maximise signal strength.

While Yomojo Home Wireless Broadband uses Optus' 4G network, it is designed to be used in the home and its data speeds are different to mobile and mobile broadband speeds on Optus' 4G network. In metropolitan areas where there is 2300 MHz coverage at your nominated address, download and upload speeds of up to 12/1Mbps are available. If 2300 MHz coverage is not available, speeds of up to 5/1Mbps are available.

Your actual speed will depend on a number of factors including congestion, location, local conditions, hardware, software and general internet traffic.

Is this plan bundled with any other Telecommunications Service?

You don't need to bundle this plan with another Yomojo service however you may be eligible for discounts if you do. See how our Family Bundles work at www.yomojo.com.au/family

The purchase of a Yomojo-supplied modem/router is required to access the Home Wireless Broadband service.

What's included?

The **Home Wireless Broadband 250GB** has the following features:

- 250GB national mobile data
- Data speed will be throttled to 256Kbps after 250GB is used and there is no excess data charge
- Plan automatically renews each month
- For use in Australia

The allowance will be pro-rated for the first month. Unused allowances will expire when your plan expires.

Personal use only, Terms & Conditions and Fair Use Policy applies. www.yomojo.com.au/terms

Minimum Term

One month

Information About Pricing

Total Minimum Monthly Plan Cost

Modem fee of \$169.00 in the first month plus a charge of \$44.90 that will be pro-rated based on day of the month the service is activated. The minimum monthly plan cost is \$44.90 each month thereafter.

Total Maximum Monthly Plan Cost

\$44.90 per month after the first month modem purchase.

Early Termination

There is no minimum term contract, so you can cancel whenever you want but we won't refund you for unused plan allowances or credit. In some circumstances you could receive invoices with delayed charges up to two months after you disconnect for international and previously unbilled 3rd party charges.

Usage Calculation

Data is counted in kilobytes and includes uploads and downloads.

Cost of 2 Minute Standard National Mobile Call

n/a.

Cost of Standard National SMS

n/a.

Cost of 1MB of Data in Australia

Plan includes 250GB of data for use in Australia. There is no per-MB charge.

Other Information

Usage Information

To check your balance or to view your bills or usage, login to your Yomojo dashboard at www.yomojo.com.au/login or via our mobile app found on the Apple AppStore and Google Play. You can also text "BAL" to 965 to receive a simplified balance by text.

We will also send you a notification when you reach 75%, 90% and 100% of an included allowance.

Yomojo Full Pricing List and Fair Use Policy

Our Fair Use Policy applies to this plan. You can find this policy and all our policies, terms and pricing at www.yomojo.com.au/terms.

Payment Processing Fee

Credit, debit or charge card payments for our plans are subject to a transaction fee as listed in our pricing table.

Using Your Service Overseas

Our roaming service (excludes Home Wireless Broadband) operates in over 50 countries so that you can stay in touch with family & friends while overseas. Just be aware that while it's easy to connect, charges for international roaming are much higher so make sure you review our roaming service and charges at www.yomojo.com.au/terms.

Help and Support

If you have any questions, go to www.yomojo.com.au/faq/ or email us at support@yomojo.com.au.

The Telecommunications Industry Ombudsman is contactable at www.tio.com.au/about-us/contact-us, by telephone on 1800 062 058, by fax on 1800 630 614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

This is a summary only - the full legal terms and pricing for this plan are available at: www.yomojo.com.au/terms/